



# Competitive Upgrade Mail-In Rebate

Offer Code # CA-10001 CA Internet Security Suite Plus 2010 - Tower Box (3 user)  
Tiger Direct CND (ISSP10TTCND3E)

(CA UPC #757943342765) (SKU #CA10-7903 CA)

\$70.00 Mail-In rebate when purchased from TigerDirect.ca TigerDirect.ca Retail Outlets (offer valid for online & store customers)

**\$70.00**  
Mail-In  
Rebate

## Directions:

1. Purchase a qualified product listed on this form between the purchase dates of: 11/1/2009 and 12/31/2009
2. For faster service register your submission on the web at: ca.4myrebate.com
3. Complete the rebate form in its entirety. Incomplete forms will not be accepted.
4. Print the rebate application at ca.4myrebate.com
5. Mail in all appropriate documents.
6. Get paid in 8-10 weeks, or select the "No Wait Rebate" option for faster service.

### Gather and submit the following documentation:

Signed Rebate Form  Copy of UPC  Copy of Receipt/Invoice

- \* Submission must be postmarked: by 1/30/2010
- \* Allow 8 - 10 weeks for the processing of your rebate.

Proof of Purchase Sample



### VALID PROOF OF PURCHASE:

#### For Computer Associates Product

- \* A copy of the receipt or E-mail confirmation (for electronic downloads) from your CA product purchase.
- \* The original or copy of the UPC barcode from your CA product purchase.

#### For Competitors Security Product

Provide proof of purchase of a competitive version of a CA recognized security product from Microsoft Windows Live OneCare, McAfee, Symantec, Trendmicro, Webroot, Lavasoft, Intermute, FBM or other manufacturer/recognized CA competitor.

- A. For standalone or retail versions of a competitor's product: Enclose the actual CD Diskette or the title page of the manual, or the original invoice or a print screen of the Help/About screen (see below for instructions).
- B. For downloaded versions of a competitor's product: Enclose the confirmation E-mail or original invoice or print screen of the Help/About screen.
- C. Owners of a pre-loaded, competitive security software product: Enclose a copy of the competitive product's Help/About Screen (see below for instructions). \* Trial and Evaluation versions of competitive products, free versions, do not qualify for the competitive rebate. \* Trial and evaluation versions will be identified on the Help/About screen.

## Please Read, Extremely Important

### CA and The National Center for Missing & Exploited Children have joined forces to help make a difference. *You can too!*

You can help the National Center for Missing and Exploited Children by choosing to donate all or a portion of your rebate to it by checking one of the boxes below. **Thank you!**

\$1  \$5  \$10  \$15  \$20  \$25  Other: \_\_\_\_\_  Donate All

To thank you for your donation, CA would like to add your name to our donor wall.

Would you like your name to appear on our Donor Wall?

YES, please include my: First Name \_\_\_\_\_ Last Initial \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

NO, I prefer to be recognized anonymously

Email Address: \_\_\_\_\_

Your rebate donation is tax deductible.



### Help/About screenshot as Proof of Prior Competitive Purchase

Please follow these steps to make a print screen of competitive product:

1. Go to the Help Menu at the navigation bar of your pre-loaded competitive software
2. Select the tab with your product name listed, proceeded by "About"
3. Press the Print Screen (PrtScn) key (located on your keyboard)
4. Open any word processing application (Microsoft Word, Wordpad, Wordperfect, etc)
5. Paste the image into the word processing application (go to the Edit Menu at the top navigation bar, scroll down, and select Paste).
6. Print the image (File > Print)
7. Enclose the printed image of the Help/About screen of your pre-loaded competitive software with your rebate submission

Photocopy all materials before mailing – mailed materials become property of CA, Inc.

[Click here to check out the donor wall  
http://shop.ca.com/missingkids/default.aspx](http://shop.ca.com/missingkids/default.aspx)

## TERMS AND CONDITIONS

This rebate offer is available to qualifying end-user purchasers of a qualifying product. If any terms and conditions are not met the rebate will be denied. Distributors and dealers may not participate in this offer. The purchase date on your sales receipt, packing slip or invoice must be dated between the dates provided on the individual rebate application that you must print, sign and mail to the specified address obtained after registering online at: <http://ca.4myrebate.com>. The address on your rebate application must match the billing address on the receipt, packing slip or invoice. Limit one (1) rebate per qualifying rebate offer, per person, billing address, company, household and receipt/invoice/packing slip during eligibility period, except where prohibited by law. Only one rebate application per envelope. Any requests postmarked or received after applicable dates will be denied. If your rebate payment is \$10.00 or greater, you will receive a Prepaid MasterCard®. Cards are issued by Citibank, Canada pursuant to a license from MasterCard International and managed by Citi Prepaid Services. This card can be used everywhere that Prepaid MasterCard® debit cards are accepted. Cards will not have cash access and cannot be used at ATMs. You can receive cash for the amount of your Prepaid MasterCard® balance from any MasterCard® member bank branch for no fee, just look for branches displaying the MasterCard logo. The Prepaid MasterCard® card will expire 12 months from issuance date. In the event you prefer a cheque and upon receipt of your Prepaid MasterCard card, simply call the toll free number on the back of the card and follow the telephone-prompts. Once you enter the card account information, opt out to speak to a live customer service representative and request a cheque. If your rebate is less than \$10.00, you will be paid by cheque. In the event your rebate cheque is not cashed within 90 days, the rebate offer expires and is void. Timely cashing of the rebate cheque is a necessary condition to obtain a rebate under this offer. Cheques are void if not cashed within 90 days of issuance and cannot be reissued. Computer Associates is not responsible for late, lost, misdirected or postage-due mail. Incomplete or illegible submissions will be denied. Photocopies of UPC's are not accepted unless indicated on the rebate form. Offer only valid in Canada. Rebate Payable in Canadian Dollars for Canadian Residents. Offer subject to change at any time. Void where prohibited and non-transferable. Use of fictitious names, multiple addresses, and PO boxes to obtain additional rebates may constitute fraud, violate federal or state laws and may result in prosecution, imprisonment, and/or fines under the Criminal Code, R.S.C. 1985, c.C-46, as amended. Rebate application status updates, approval, denial and other notices may be sent via e-mail. You may check the status of your rebate by visiting the link provided in your email or visiting <http://ca.4myrebate.com>. Please allow 3 weeks after mailing to make an inquiry regarding your rebate. Payment of this rebate is subject to final approval and funding by sponsoring vendor. Computer Associates is not liable for default or non-funding of offers by rebate sponsor. By requesting the rebate, you are consenting to the collection, use and disclosure of your personal information by Computer Associates, and their respective representatives, successors, assigns, licensees, franchisees, parents, affiliates, subsidiaries, local corporate advertising cooperatives, advertising and promotional agencies for the purposes of rebate administration, regulatory compliance and marketing analysis. The "personal information" of a person is information that identifies that person as an individual, for example, a home telephone number, email address and home address. Your information will be stored for approximately two (2) years. For Computer Associates's full privacy policy or to contact its Privacy Officer, visit <http://ca.4myrebate.com/privacy.aspx>. The parties confirm that it is their wish that this Agreement as well as other documents relating to this Agreement, including notices, be drawn up in English only. Les parties aux présentes confirment que c'est leur volonté que la présente convention de même que tous les documents, y compris les avis s'y rattachant, soient rédigés en anglais seulement.